



CUSTOMER SERVICE INFORMATION

<u>Telephone Number</u>	<u>Hours</u>
Republic Services: (713) 726-7300	Mon-Fri: 7:00 am – 5:00 pm Saturday: 8:00 am – 12:00 pm Sunday: Closed

BULKY WASTE PROTOCOL

Acceptable Items Republic Will Pick-Up

- Refrigerators / Freezers (*MUST have freon drained and tagged accordingly by certified technician*)
- Hot Water Heaters (*Must be drained*)
- Furniture (*Must not exceed 50 lbs per piece*)
- Grills (*Must be emptied of ash or briquettes*)
- Tree Limbs (*Must be Bundled & Tied, no more than 3ft long, & not to exceed 50 lbs*)
- Bagged Leaves
- Bagged Grass Trimmings
- Carpet (*Must not exceed 50 lbs or measure longer the 3ft*)

*** Items Republic Will Not Pick-Up at the Curb***

Construction Debris & Other Items Exceeding 50 lbs

Concrete . Large Rolls of Carpet . Tile . Dirt . Tree Limbs . Wood Paneling

If Republic is unable to service the bulky material that is placed at the curb, the driver will place an "Out of Compliance Tag" communicating the reason for non collection. Disposal options for items such as these are available and we will be happy to discuss those with you.

Please note: If you are remodeling your home or need a roll-off container for a special project, give Republic Services a call and we can provide a quote for a roll-off container to be dropped off at your residence.



Waste Acceptance Protocol

Contact Information:

Republic Services
13630 Fondren
Houston, TX 77085

(713) 937-9955 Customer Service

Trash Pickup Protocol

Service Hour - No earlier than 7:00 am and no later than 7:00pm.

Holidays – The following shall be holidays for purposes of this Agreement:

New Year's Day	Memorial Day	Independence Day
Labor Day	Thanksgiving Day	Christmas Day

Allied may decide to observe any or all of the above-mentioned holidays by suspension of Collection Service on the holiday, and services shall be provided either the day before or the day after.

The following items and materials will not be accepted

Dead Animals over 10 lbs	Ammunition or Explosives
Arsenic	Chemicals not in original containers
Chemical containers over five (5) gallons	Mercury
Nuclear/radioactive waste	Thermometers
Fluorescent Light bulbs	Unidentified Chemicals
Gasoline	Oil
Insecticides	Flammable Chemicals
Pool Chemicals	Paint
Stain	Varnish
Solvent	Batteries
Power Steering Fluid	Transmission Fluid
Anti-Freeze/Coolant	Used Oil Filters
Herbicides	Poison
Pesticides	Medical Waste
Propane Tanks	

Heavy Trash Protocol

Provided every other week (limit 2 items per pick up day)

Acceptable Items

- Household Appliances
(Refrigerators must have Freon drained and be tagged accordingly by certified technician)
- Hot Water Heaters-must be drained
- Furniture
- Grills must be emptied of ash or briquettes. No propane tanks.



Waste Acceptance Protocol

Unacceptable Items

Wood	Carpet
Nails	Tile
Sheetrock or drywall	Paneling
Windows	Doors
Insulation	Masonry debris
Stone	Roofing material
Tree trunks	Pool filters
Water softeners	Lawn mowers
Tires	Concrete
Steel or cast iron building materials	Dirt in large quantity

Packing Peanut Protocol

Packing peanuts may not be offered loose, they must be bagged. Drivers will not clean up packing peanut spills.

Yard Waste Protocol

- All grass clippings, leaves, and tree trimmings will be contained in the poly cart except on heavy trash days. Grass clippings and leaves will be bagged and placed at the curb on heavy trash days.
- Brush and Tree Trimmings cut in lengths not to exceed 4 feet, no greater than 2 inches in diameter, securely tied in bundles, not to exceed 45 lbs – will be collected on heavy trash days as (1) item.

Trash Container Protocol

- Container size 96 gallons in volume
- All waste must be contained in the Poly Cart
- No free floating liquids in container